



The LYNX mission is to provide Animal Care Washing Systems of the highest standards, quality, and reliability in the industry. Our service and customer care will be unmatched.

LYNX Equipment Warranty

LYNX Product Group offers a **Two (2) Year Warranty*** on all sold equipment:

- LYNX equipment is warranted to be free from defects in material and workmanship for two (2) years from the time of start-up and training (unless otherwise specified or agreed upon).
- Any defective part(s) and labor to repair or replace such part(s) shall be provided under this warranty for twenty-four (24) months.

***Exclusions from Warranty:**

1. Consumable items such as printer paper, ribbons, door/other gaskets, pH probes or normal wear items (grease/lubrication).
2. Damage to equipment due to neglect or misuse, including use of equipment for purposes other than for which it was designed.
3. Damage or failures caused by improper or excess storage of the equipment.
4. Premature component failures due to insufficient routine or preventative maintenance as outlined in the LYNX equipment owner/operator manual.
5. Damage or loss due to an accident or disaster, including fire, water, wind, lightening, electric power fluctuations or failure, vandalism or burglary and all other unforeseen causes.
6. Alteration, modifications or interconnections made to the equipment without the prior consent of the LYNX factory.
7. Damage or malfunction due to lack of scheduled cleaning and/or preventative maintenance.
8. Maintenance or repair of the equipment performed by someone other than a LYNX Service Technician or a LYNX authorized service provider, without directive from LYNX.
9. Normal wear and tear.
10. Any loss of equipment usage, downtime, materials, utilities and/or manpower.

If you have any further questions regarding the equipment that LYNX Product Group provides or on the above warranty, please do not hesitate to contact us at 716-751-3100 or email info@lynxpg.com. We are here to serve you!

Washing • Disinfection • Filling • Conveying

